

WHAT WE ARE DOING TO KEEP YOU SAFE:

- Limiting visitor numbers (maximum of 60).
- Exclusively offering online ticket sales.
- Timed-ticket admission to allow for capacity control.
- Limiting the capacity of our elevators to three persons or one family unit.
- Offering a single direction visitor experience guided by floor arrows.
- Encouraging physical distancing using floor arrows and route markers.
- Providing guests and staff with hand sanitizer stations throughout the facility.
- Providing plexi-glass barriers at our customer service areas.
- Increasing cleaning and disinfecting throughout our facility.
- Eliminating our multimedia tour guide devices and migrating the tour to an online platform for use on your phone or tablet.

Our goal is to make your visit to the Calgary Tower comfortable and safe. We hope you will enjoy being back at the Tower to explore the city's history and enjoy the unforgettable view.

WHAT WE ARE ASKING OF OUR GUESTS:

In accordance with BYLAW NUMBER 26M2020, and for the safety of our employees and guests, the Calgary Tower will require all guests over the age of two to wear a mask while in the building. Masks will not be required while dining at Sky 360 restaurant, but will be needed in common areas of the building. If there is a reason you or your child cannot wear a mask, please inform the staff upon arrival.

Stay at home if you are not feeling well. If needed, conduct a self-assessment [here](#).

Purchase your tickets online before visiting the Calgary Tower. Admission to the Tower, including the gift shop, requires a timed ticket. If you arrive without a ticket, you will only be admitted if space is available, or you will need to purchase an online ticket for a future time slot using your mobile device.

Explore the Observation Deck by following the marked route.

Wash your hands, for at least 20 seconds, regularly during your visit. Avoid touching your face, and cover coughs or sneezes with a tissue or your elbow.

Keep your family unit together when walking through the facilities and keep children within reach at all times.

Please be patient with other guests. Practice physical distancing, keep two metres away from others, and wait your turn.

Please do not bring outside food or beverages.

Download and use the ***ABTraceTogether*** app.

